

At a Glance

WEI Connect makes Starlink enterprise-ready — so businesses can connect anywhere, connect fast, and stay connected through natural and man-made disasters. When a national pharmacy chain with 1,000+ locations faced repeated connectivity failures during hurricane season, WEI Connect delivered an independent, always-on backup solution with centralized visibility, automated failover, and a single national support partner. The result: zero outages at every WEI/Starlink-equipped location throughout hurricane season.



Challenges

A national pharmacy chain with 1,000+ locations relied on a mix of primary fiber/cable internet and traditional backup solutions from local ISPs. Managing multiple providers across all locations created complexity and lacked centralized visibility. During hurricane season, many stores were unable to operate as both primary and redundant connections frequently failed simultaneously.



Solution

- WEI Connect with Starlink deployed at all high-risk locations
- Built-in, automated failover — always-on backup
- Centralized dashboard with real-time visibility and control across all locations
- Enterprise-grade reliability and 24/7 support
- A single, national partner



Outcomes

Zero outages at all WEI/Starlink equipped pharmacy locations during the entire hurricane season. True continuity of store operations increased confidence across IT and store leadership. Simplified operations, a unified support model, and reliable standardized connectivity delivered everywhere it matters most.

Key Metrics

During a recent hurricane season, WEI Connect with Starlink delivered measurable, mission critical results for a national pharmacy chain — proving that enterprise-grade satellite backup is no longer optional.

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Zero outages at every WEI/Starlink-equipped pharmacy location across all high-risk stores.

100%

True 100% continuity of operations with a single national partner and centralized visibility.