

Device Lifecycle Management

Deliver a better and fully customized device experience from deployment through retirement.

One partner. One program. Every device.

WEI manages the operational lifecycle of your devices from procurement through retirement, connecting technology, logistics, inventory, and field services under one accountable program.

Every device must be sourced, configured, delivered, tracked, supported, retrieved, evaluated, and eventually retired. When these activities depend on separate vendors, disconnected processes, and manual handoffs, IT teams spend more time coordinating requests, resolving gaps, and tracking down the information needed to make decisions.

WEI Device Lifecycle Management connects the physical, technical, and operational work required to move devices through their lifecycle. WEI coordinates the work across each stage while giving your IT team greater control over workforce needs, endpoint standards, approval processes, inventory, and financial requirements.

Less coordination. More control.

Reduce IT workload: Move repetitive fulfillment, logistics, inventory, retrieval, and device handling activities.

Personalize the employee experience: Deliver devices configured, enrolled, tagged, and ready to use, creating an out-of-the-box experience for employees while reducing setup work for IT.

Increase inventory visibility: Know what you have, where it is, what's available, what's coming back, and what needs action.

Reduce hardware spend: Extend the value of existing devices through planned inventory, refurbishment, redeployment, and lifecycle decisions.

Accelerate onboarding & offboarding: Standardize the movement of equipment in and out of your organization.

Create accountability: One program owner for coordinating technology, logistics, inventory, service levels, and escalations.

Behind Every Device Is a Bigger Operation.

Getting a laptop into an employee's hands is only part of the job. WEI brings together the technical expertise, inventory, warehousing, logistics, field services, and program management required to track and support devices throughout their entire lifecycle.



Workflows & Systems

- Customer-specific request and approval workflows
- Customer portal for requests, status, inventory, and retrievals
- Connections to existing ERP and IT service management processes



Inventory & Procurement

- Program-specific purchasing and billing models
- Customer-defined hardware ownership and stocking models
- Planned replenishment based on demand, lead times, and shipment frequency



Returns & Recycle

- Custom retrieval kits and return processes
- Device evaluation and documented next steps
- Redeployment, refurbishment, repair, warranty, or retirement

Keep your systems. **Change the work.**

WEI works within the platforms, approval processes, procurement models, inventory structures, and service workflows your organization uses, so you don't have to rebuild the systems that work for your business. WEI supports Microsoft Intune, Apple Business, and Workspace ONE provisioning, as well as traditional imaging for established environments.

One connected lifecycle. **Ready-to-use devices.**

STAGE 01

Program Design & Procurement

Define requirements, forecast demand, establish workflows, determine inventory models, and source the hardware required for the program.

STAGE 02

Provisioning & Asset Tagging

Enroll or image devices, apply configurations, and tag assets for identification and tracking.

STAGE 03

Custom Kitting & Fulfillment

Personalize the experience; package devices with accessories and instructions, then ship to homes, offices, branches, or deployment sites.

STAGE 04

Deployment & Support

Coordinate delivery, onsite installation, technical support, and issue escalation based on the program scope and service model.

STAGE 05

Retrieval & Triage

Collect returned devices and evaluate condition, warranty status, and the appropriate next action.

STAGE 06

Reuse or Disposition

Prepare viable devices for redeployment, refurbishment, or repair, or route retired assets through the appropriate disposition process.

The WEI Difference. **One accountable partner.**

WEI brings technical expertise, logistics, operational execution, and field services together under one accountable program. Instead of coordinating multiple vendors, internal teams, warehouses, and service providers, customers have one partner responsible for moving devices through the lifecycle.

Technical expertise

Provisioning, imaging, Intune, Apple Business, Workspace ONE, asset tagging, configuration, and technical support.

End-to-end logistics

Residential, branch, retail, office, bulk, international, and white-glove delivery models.

Operational execution

Program management, workflows, inventory planning, fulfillment, returns, reporting, and service-level oversight.

Field services

When the program requires onsite installation, troubleshooting, replacement, or deployment support, WEI can coordinate those services as part of the broader program.

Talk to WEI today

Talk with WEI's proven device lifecycle management team about where disconnected workflows are slowing device deployment, returns, support, or refresh activity. **Schedule your device lifecycle discussion today.**