

INSIGHTS | SOLUTION BRIEF

WEI Managed Services: Extending Your IT Team with Trusted Day-2 Operations

Customer-Centric Managed Services to Protect, Optimize, and Advance Your IT Operations

WEI's Managed Services Practice delivers trusted day-2 operational support that enables your internal IT teams to focus on innovation, transformation, and strategic priorities. Our services provide 24/7/365 monitoring, maintenance, and management to protect your technology investments, safeguard business continuity, and deliver measurable results.

With WEI Managed Services, you gain more than operational coverage. You gain a partner dedicated to helping your team stay focused on business goals while we handle the essential, repetitive tasks that can otherwise slow progress.

The Challenges IT Leaders Face Today

Today's IT leaders face growing pressure to:

- Ensuring continuous system reliability without overextending resources.
- Retaining and developing specialized IT talent while supporting growth.
- Reducing risk and improving resilience against outages and cyber threats.
- Managing predictable costs while meeting compliance requirements.
- Freeing internal teams from operational tasks to drive business strategy.

Where WEI Excels

- **Proactive Relationship Stewardship:** WEI provides customer success managers who ensure evolving expectations are met, fostering continuous alignment between your team and our MSPs.
- **Day-2 Excellence:** Our services focus on day-2 operations, including monitoring, patching, backup, and incident response, so your teams can focus on higher-value initiatives.
- **24/7 Coverage Without Building a NOC:** Get enterprise-grade support and monitoring without the cost and complexity of staffing your own network operations center.
- **Outcome-Driven Partnerships:** Our pre-vetted, tiered MSP partners deliver reliable, transparent support that protects your operations.

What WEI Offers

Tailored Support

Each engagement is designed to fit your specific environment and goals.



Faster Time to Value

Realize value from technology investments without added burden.



Seamless Tool Integration

We work with your existing infrastructure as an extension of your IT team.



Flexible Scope and Scale

From managed networking to full environments, with room to grow.



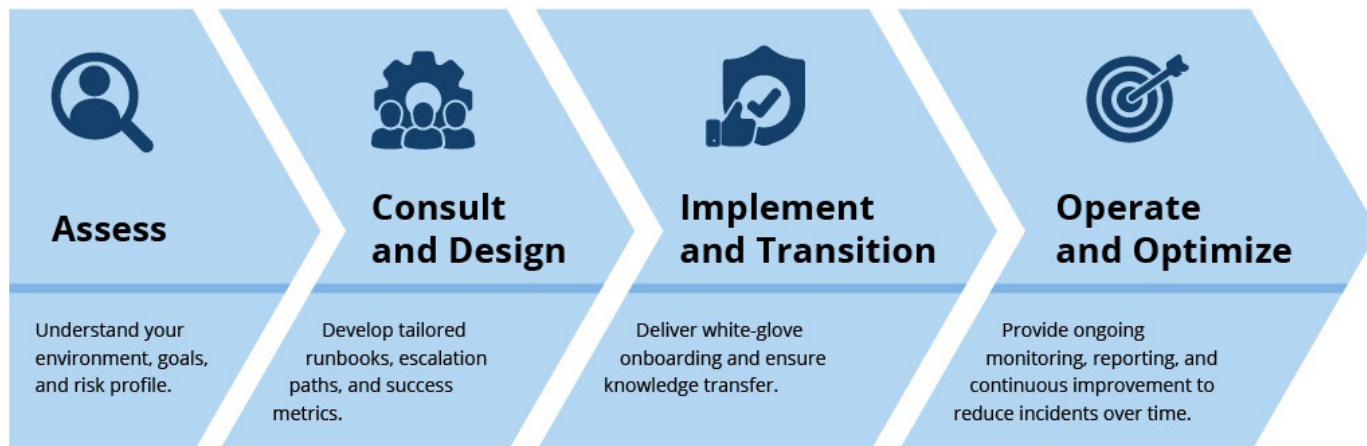
Proactive Issue Prevention

Focus on problem management and tuning to reduce incidents.



Explore WEI's
Managed Services Practice

Our Managed Services Process



Success Stories

- A national retailer relied on WEI for 24/7 monitoring and firmware upgrades across 25 sites. This allowed the internal network team to focus on strategic retail innovation.
- A leading hospitality group partnered with WEI for continuous network monitoring and troubleshooting across hotels, casinos and conference centers.
- A logistics company trusted WEI to provide around-the-clock monitoring of robotic systems at distribution centers. This ensured uptime and minimized costly disruptions.
- An enterprise IT department engaged WEI for monthly Windows Server patching across 300 servers. This improved security posture without overburdening internal staff.

Advance your business. Protect your operations. Empower your team.

Your IT environment deserves more than basic support. With WEI Managed Services, you gain a trusted partner dedicated to delivering operational excellence, cost predictability, and business resilience.

Contact us today to schedule a consultation and explore how WEI can help you achieve your IT and business goals.